

Co. No. 202401025013 (1570862-D)

**Expertise That Delivers** 

# **Foreword**

Dear colleagues,

The Anti-Bribery and Anti-Corruption Policies of Hanz FloSystem Sdn. Bhd. is a set of guiding principles to prevent bribery and other corrupt practices that may arise in the course of business, and to formulate and refine the strategies against such practices.

As you may recall, the directors of Hanz FloSystem have collectively highlighted the need to implement an Anti-Bribery Management System ("ABMS"), a set of policies and procedures designed to prevent and detect bribery. On behalf of the directors of Hanz FloSystem tasked to oversee the company's ABMS, we are honoured to uphold and affirm the company's commitment to enforce Anti-Bribery and Anti-Corruption principles, as well as the Company Codes of Business Conduct.

The Anti-Bribery and Anti-Corruption Policy is not intended to be the one-stop center that provides definitive answers and prescriptive, detailed measures to take for all possible scenarios. Rather, it is intended as an introduction to our employees, as well as to the public at large, of the Company's commitment to combat bribery and corruption. This Policy should then serve as the cornerstone for further initiatives under the ABMS towards greater governance, including periodic assessment of potential risk areas in our business that may be exposed to corrupt practices, as well as sanctioned budget and strategies to uphold and strengthen the Company's ABMS.

Bribery entails severe consequences for you, for your family, for the Company and for Malaysia. Dismissal, fines, and imprisonment, not to mention financial and reputational damages, are negative consequences that have lasting repercussions. Let us stand shoulder-to-shoulder to set ourselves apart as being among the staunchest opponents of bribery and corruption.

Thank you,

Sincerely,

Nasrul Haifuzin Bin Ahmad Nasruddin Director HANZ FloSystem Sdn. Bhd.

# 1. HANZ FloSystem Commitment

HANZ FloSystem is committed to conducting business dealings with integrity. This means avoiding practices of bribery and corruption in all forms in the company's daily operations. The Company's has adopted a zero-tolerance approach against all forms of bribery and corruption and takes a strong stance against such acts. Employees who refuse to pay or receive bribes or participate in acts of corruption will not be penalized even if such refusal may result in the Company losing business opportunities or not meeting its targets.

The Company's Anti-Bribery and Anti-Corruption Policy ("this Policy") leverages the core principles set out in the Group's Code of Business Conduct ("COBC"). The scenarios provided within this Policy do not limit the boundaries of the Policy which may be extended to cover all circumstances relating to bribery. Compliance with the Policy is mandatory and will be monitored with a principle-based approach.

### 2. Background

The Company highlighted **integrity** as the first of the core values in the COBC. Each Employee shall uphold high levels of personal and professional values in all business interactions and decisions.

The nature of the Company's business requires its employees to engage with a wide range of stakeholders, both internal as well as external. This Policy establishes the boundaries on interactions with these stakeholders.

This Policy also provides guidance on how to act when subjected to potential acts of bribery and matters of corruption.

This Policy shall be read in conjunction with the COBC, the Vendor COBC, GPA A5 Compliance, GPA B1 COBC, GPA B5 Whistleblowing and the Malaysian Anti-Corruption Commission Act 2009 and its 2018 amendment ("MACCA").

# 3. Objective

This Policy sets out the Company's position on bribery in all its forms and matters of corruption that might confront the Company in its day-to-day operations.

# 4. Scope

This policy applies to all Directors and Employees of the Company.

#### 5. Definitions

The following definitions are included in this policy.

Bribery	Bribery is defined as any action which would be considered as an offence of giving or receiving 'gratification' under MACCA.	
	In practice, this means offering, giving, receiving or soliciting something of value in an attempt to illicitly influence the decisions or actions of a person holding a position of trust within an organisation.	
	'Gratification' is defined in the MACCA to mean the following:  (a) money, donation, gift, loan, fee, reward, valuable security, property	
	or interest in property being property of any description whether	

advantage;  (b) any office, dignity, employment, contract of employment or services, and agreement to give employment or render services in any capacity;  (c) any payment, release, discharge or liquidation of any loan, obligation or other liability, whether in whole or in part;  (d) any valuable consideration of any kind, any discount, commission, rebate, bonus, deduction or percentage;  (e) any forbearance to demand any money or money's worth or valuable thing;  (f) any other service or favour of any description, including protection from any penalty or disability incurred or apprehended or from any action or proceedings of a disciplinary, civil or criminal nature, whether or not already instituted, and including the exercise or the forbearance from the exercise of any right or any official power or duty; and  (g) any offer, undertaking or promise, whether conditional or unconditional, of any gratification within the meaning of any of the preceding paragraphs (a) to (f).  Bribery may be 'outbound', where someone acting on behalf of the Company attempts to influence the actions of someone external, such as a government official or client decision-maker. It may also be 'inbound', where an external party is attempting to influence someone within the Company such as a decision-maker or someone with access to confidential information.  Bribery and corruption are closely related. However, corruption has a wider remit. See 'Corruption' definition below.  Business Associate  An external party with whom the organisation has, or plans to establish, some form of business relationship. This primarily include Counterparties and Business Partners (as defined in the COBC), i.e. clients, customers, joint ventures, point venture partners, consortium partners, outsourcing providers, contractors, consultants, subcontractors, suppliers, vendors, advisers, agents, distributors, representatives, intermediaries and investors (ISO 37001 definition).  Corruption  The Transparency International definition of corruption is 'the abuse of					
services, and agreement to give employment or render services in any capacity;  (c) any payment, release, discharge or liquidation of any loan, obligation or other liability, whether in whole or in part;  (d) any valuable consideration of any kind, any discount, commission, rebate, bonus, deduction or percentage;  (e) any forbearance to demand any money or money's worth or valuable thing;  (f) any other service or favour of any description, including protection from any penalty or disability incurred or apprehended or from any action or proceedings of a disciplinary, civil or criminal nature, whether or not already instituted, and including the exercise or the forbearance from the exercise of any right or any official power or duty; and  (g) any offer, undertaking or promise, whether conditional or unconditional, of any gratification within the meaning of any of the preceding paragraphs (a) to (f).  Bribery may be 'outbound', where someone acting on behalf of the Company attempts to influence the actions of someone external, such as a government official or client decision-maker. It may also be 'inbound', where an external party is attempting to influence someone within the Company such as a decision-maker or someone with access to confidential information.  Bribery and corruption are closely related. However, corruption has a wider remit. See 'Corruption' definition below.  Business Associate  An external party with whom the organisation has, or plans to establish, some form of business relationship. This primarily include Counterparties and Business Partners (as defined in the COBC), i.e. clients, customers, joint ventures, joint venture partners, consortium partners, outsourcing providers, contractors, consultants, subcontractors, suppliers, vendors, advisers, agents, distributors, representatives, intermediaries and investors (ISO 37001 definition).  Corruption  The Transparency International definition of corruption is 'the abuse of entrusted power for personal gain.'  For the purpose of this policy, corru					
(c) any payment, release, discharge or liquidation of any loan, obligation or other liability, whether in whole or in part; (d) any valuable consideration of any kind, any discount, commission, rebate, bonus, deduction or percentage; (e) any forbearance to demand any money or money's worth or valuable thing; (f) any other service or favour of any description, including protection from any penalty or disability incurred or apprehended or from any action or proceedings of a disciplinary, civil or criminal nature, whether or not already instituted, and including the exercise or the forbearance from the exercise of any right or any official power or duty; and (g) any offer, undertaking or promise, whether conditional or unconditional, of any gratification within the meaning of any of the preceding paragraphs (a) to (f).  Bribery may be 'outbound', where someone acting on behalf of the Company attempts to influence the actions of someone external, such as a government official or client decision-maker. It may also be 'inbound', where an external party is attempting to influence someone with access to confidential information.  Bribery and corruption are closely related. However, corruption has a wider remit. See 'Corruption' definition below.  Business Associate  An external party with whom the organisation has, or plans to establish, some form of business relationship. This primarily include Counterparties and Business Partners (as defined in the COBC), i.e. clients, customers, joint ventures, joint venture partners, consortium partners, coustomers, joint ventures, joint venture partners, consortium partners, outsourcing providers, contractors, consultants, subcontractors, suppliers, vendors, advisers, agents, distributors, representatives, intermediaries and investors (ISO 37001 definition).  Corruption  The Transparency International definition of corruption is 'the abuse of entrusted power for personal gain.' For the purpose of this policy, corruption, is defined primarily as any action which would be considered		services, and agreement to give employment or render services			
(d) any valuable consideration of any kind, any discount, commission, rebate, bonus, deduction or percentage;  (e) any forbearance to demand any money or money's worth or valuable thing;  (f) any other service or favour of any description, including protection from any penalty or disability incurred or apprehended or from any action or proceedings of a disciplinary, civil or criminal nature, whether or not already instituted, and including the exercise or the forbearance from the exercise of any right or any official power or duty; and  (g) any offer, undertaking or promise, whether conditional or unconditional, of any gratification within the meaning of any of the preceding paragraphs (a) to (f).  Bribery may be 'outbound', where someone acting on behalf of the Company attempts to influence someone external, such as a government official or client decision-maker. It may also be 'inbound', where an external party is attempting to influence someone within the Company such as a decision-maker or someone with access to confidential information.  Bribery and corruption are closely related. However, corruption has a wider remit. See 'Corruption' definition below.  An external party with whom the organisation has, or plans to establish, some form of business relationship. This primarily include Counterparties and Business Partners (as defined in the COBC), i.c. clients, customers, joint ventures, joint venture partners, consortium partners, outsourcing providers, contractors, consultantions, subcontractors, suppliers, vendors, advisers, agents, distributors, representatives, intermediaries and investors (ISO 37001 definition).  Corruption  The Transparency International definition of corruption is 'the abuse of entrusted power for personal gain.'  For the purpose of this policy, corruption, is defined primarily as any action which would be considered as an offence of giving or receiving 'gratification' under the Malaysian Anti-Corruption Commission Act 2009 (MACCA) (Bribery' as defined above).  In addition, corruptio		(c) any payment, release, discharge or liquidation of any loan,			
(e) any forbearance to demand any money or money's worth or valuable thing;  (f) any other service or favour of any description, including protection from any penalty or disability incurred or apprehended or from any penalty or disability incurred or apprehended or from any action or proceedings of a disciplinary, civil or criminal nature, whether or not already instituted, and including the exercise or the forbearance from the exercise of any right or any official power or duty; and  (g) any offer, undertaking or promise, whether conditional or unconditional, of any gratification within the meaning of any of the preceding paragraphs (a) to (f).  Bribery may be 'outbound', where someone acting on behalf of the Company attempts to influence the actions of someone external, such as a government official or client decision-maker. It may also be 'inbound', where an external party is attempting to influence someone within the Company such as a decision-maker or someone with access to confidential information.  Bribery and corruption are closely related. However, corruption has a wider remit. See 'Corruption' definition below.  Business Associate  An external party with whom the organisation has, or plans to establish, some form of business relationship. This primarily include Counterparties and Business Partners (as defined in the COBC), i.e. clients, customers, joint ventures, joint venture partners, consortium partners, outsourcing providers, contractors, consultants, subcontractors, suppliers, vendors, advisers, agents, distributors, representatives, intermediaries and investors (ISO 37001 definition).  Corruption  The Transparency International definition of corruption is 'the abuse of entrusted power for personal gain.' For the purpose of this policy, corruption, is defined primarily as any action which would be considered as an offence of giving or receiving 'gratification' under the Malaysian Anti-Corruption Commission Act 2009 (MACCA) ('Bribery' as defined above).  In addition, corruption may also include ac		(d) any valuable consideration of any kind, any discount,			
protection from any penalty or disability incurred or apprehended or from any action or proceedings of a disciplinary, civil or criminal nature, whether or not already instituted, and including the exercise or the forbearance from the exercise of any right or any official power or duty; and  (g) any offer, undertaking or promise, whether conditional or unconditional, of any gratification within the meaning of any of the preceding paragraphs (a) to (f).  Bribery may be 'outbound', where someone acting on behalf of the Company attempts to influence the actions of someone external, such as a government official or client decision-maker. It may also be 'inhound', where an external party is attempting to influence someone within the Company such as a decision-maker or someone with access to confidential information.  Bribery and corruption are closely related. However, corruption has a wider remit. See 'Corruption' definition below.  Business Associate  An external party with whom the organisation has, or plans to establish, some form of business relationship. This primarily include Counterparties and Business Partners (as defined in the COBC), i.e. clients, customers, joint ventures, joint venture partners, consortium partners, outsourcing providers, contractors, consultants, subcontractors, suppliers, vendors, advisers, agents, distributors, representatives, intermediaries and investors (ISO 37001 definition).  Corruption  The Transparency International definition of corruption is 'the abuse of entrusted power for personal gain.'  For the purpose of this policy, corruption, is defined primarily as any action which would be considered as an offence of giving or receiving 'gratification' under the Malaysian Anti-Corruption Commission Act 2009 (MACCA) ('Bribery' as defined above).  In addition, corruption may also include acts of extortion, collusion, breach of trust, abuse of power, trading under influence, embezzlement, fraud or money laundering.  Conflict of interest  When a person's own interests either influence		(e) any forbearance to demand any money or money's worth or			
unconditional, of any gratification within the meaning of any of the preceding paragraphs (a) to (f).  Bribery may be 'outbound', where someone acting on behalf of the Company attempts to influence the actions of someone external, such as a government official or client decision-maker.  It may also be 'inbound', where an external party is attempting to influence someone within the Company such as a decision-maker or someone with access to confidential information.  Bribery and corruption are closely related. However, corruption has a wider remit. See 'Corruption' definition below.  Business Associate  An external party with whom the organisation has, or plans to establish, some form of business relationship. This primarily include Counterparties and Business Partners (as defined in the COBC), i.e. clients, customers, joint ventures, joint venture partners, consortium partners, outsourcing providers, contractors, consultants, subcontractors, suppliers, vendors, advisers, agents, distributors, representatives, intermediaries and investors (ISO 37001 definition).  Corruption  The Transparency International definition of corruption is 'the abuse of entrusted power for personal gain.'  For the purpose of this policy, corruption, is defined primarily as any action which would be considered as an offence of giving or receiving 'gratification' under the Malaysian Anti-Corruption Commission Act 2009 (MACCA) ('Bribery' as defined above).  In addition, corruption may also include acts of extortion, collusion, breach of trust, abuse of power, trading under influence, embezzlement, fraud or money laundering.  Conflict of interest  When a person's own interests either influence, have the potential to influence, or are perceived to influence their decision making of the Group.  Donations and		(f) any other service or favour of any description, including protection from any penalty or disability incurred or apprehended or from any action or proceedings of a disciplinary, civil or criminal nature, whether or not already instituted, and including the exercise or the forbearance from the exercise of any right or any official power or duty; and			
Company attempts to influence the actions of someone external, such as a government official or client decision-maker. It may also be 'inbound', where an external party is attempting to influence someone within the Company such as a decision-maker or someone with access to confidential information. Bribery and corruption are closely related. However, corruption has a wider remit. See 'Corruption' definition below.  Business Associate  An external party with whom the organisation has, or plans to establish, some form of business relationship. This primarily include Counterparties and Business Partners (as defined in the COBC), i.e. clients, customers, joint ventures, joint venture partners, consortium partners, outsourcing providers, contractors, consultants, subcontractors, suppliers, vendors, advisers, agents, distributors, representatives, intermediaries and investors (ISO 37001 definition).  Corruption  The Transparency International definition of corruption is 'the abuse of entrusted power for personal gain.' For the purpose of this policy, corruption, is defined primarily as any action which would be considered as an offence of giving or receiving 'gratification' under the Malaysian Anti-Corruption Commission Act 2009 (MACCA) ('Bribery' as defined above).  In addition, corruption may also include acts of extortion, collusion, breach of trust, abuse of power, trading under influence, embezzlement, fraud or money laundering.  Conflict of interest  When a person's own interests either influence, have the potential to influence, or are perceived to influence their decision making of the Group.  Charitable contributions and sponsorship payment made to support		unconditional, of any gratification within the meaning of any of			
establish, some form of business relationship. This primarily include Counterparties and Business Partners (as defined in the COBC), i.e. clients, customers, joint ventures, joint venture partners, consortium partners, outsourcing providers, contractors, consultants, subcontractors, suppliers, vendors, advisers, agents, distributors, representatives, intermediaries and investors (ISO 37001 definition).  Corruption  The Transparency International definition of corruption is 'the abuse of entrusted power for personal gain.' For the purpose of this policy, corruption, is defined primarily as any action which would be considered as an offence of giving or receiving 'gratification' under the Malaysian Anti-Corruption Commission Act 2009 (MACCA) ('Bribery' as defined above).  In addition, corruption may also include acts of extortion, collusion, breach of trust, abuse of power, trading under influence, embezzlement, fraud or money laundering.  Conflict of interest  When a person's own interests either influence, have the potential to influence, or are perceived to influence their decision making of the Group.  Conations and  Charitable contributions and sponsorship payment made to support		Company attempts to influence the actions of someone external, such as a government official or client decision-maker.  It may also be 'inbound', where an external party is attempting to influence someone within the Company such as a decision-maker or someone with access to confidential information.  Bribery and corruption are closely related. However, corruption has			
of entrusted power for personal gain.' For the purpose of this policy, corruption, is defined primarily as any action which would be considered as an offence of giving or receiving 'gratification' under the Malaysian Anti-Corruption Commission Act 2009 (MACCA) ('Bribery' as defined above).  In addition, corruption may also include acts of extortion, collusion, breach of trust, abuse of power, trading under influence, embezzlement, fraud or money laundering.  Conflict of interest  When a person's own interests either influence, have the potential to influence, or are perceived to influence their decision making of the Group.  Donations and  Charitable contributions and sponsorship payment made to support	Business Associate	establish, some form of business relationship. This primarily include Counterparties and Business Partners (as defined in the COBC), i.e. clients, customers, joint ventures, joint venture partners, consortium partners, outsourcing providers, contractors, consultants, subcontractors, suppliers, vendors, advisers, agents, distributors,			
2009 (MACCA) ('Bribery' as defined above).  In addition, corruption may also include acts of extortion, collusion, breach of trust, abuse of power, trading under influence, embezzlement, fraud or money laundering.  Conflict of interest  When a person's own interests either influence, have the potential to influence, or are perceived to influence their decision making of the Group.  Donations and  Charitable contributions and sponsorship payment made to support	Corruption	of entrusted power for personal gain.' For the purpose of this policy, corruption, is defined primarily as any action which would be considered as an offence of giving or receiving			
breach of trust, abuse of power, trading under influence, embezzlement, fraud or money laundering.  Conflict of interest  When a person's own interests either influence, have the potential to influence, or are perceived to influence their decision making of the Group.  Donations and  Charitable contributions and sponsorship payment made to support					
potential to influence, or are perceived to influence their decision making of the Group.  Donations and Charitable contributions and sponsorship payment made to support					
	Conflict of interest	potential to influence, or are perceived to influence their decision			
Sponsorship the community.	Donations and	Charitable contributions and sponsorship payment made to support			
	Sponsorship	the community.			

Directors	Directors include all independent and non-independent directors, executive and non-executive directors of the Group and shall also include alternate or substitute directors.
Exposed Position	A staff position identified as vulnerable to bribery through a risk assessment. Such positions may include but is not limited to any role involving procurement or contract management; financial approvals; human resource; relations with government officials or government departments; sales; positions where negotiation with an external party is required; or other positions which the company has identified as vulnerable to bribery.
Facilitation payment	A payment or other provision made personally to an individual in control of a process or decision. It is given to secure or expedite a routine or, administrative duty or function.
Corporate Gift	Something given from one organisation to another, with the appointed representatives of each organisation giving and accepting the gift. Corporate gifts may also be promotional items given out equally to the general public at events, trade shows and exhibitions as a part of building the company's brand. The gifts are given transparently and openly, with the implicit or explicit approval of all parties involved. Corporate gifts normally bear the company name and logo and are of nominal value. Examples of corporate gifts include items such as diaries, table calendars, pens, notepads, plaques, and festive gifts such as hampers, oranges and dates.
Personal Gift	Something given from one individual to another, with the intention of creating or enhancing a personal relationship. The gifts are given in a private setting, without the knowledge or approval of the company management of one or both parties. Personal gifts may include cash, cash equivalents such as credit cards, bitcoin or savings accounts, electronic items, watches, luxury pens, property, vehicles, free fares, shares, interest free loans, lottery tickets, travel facilities, entertainment, services, club memberships, any forms of discount or commission, jewelleries, decorations, souvenirs, vouchers or any other valuable items.
Employees	All individuals directly contracted to the Company on an employment basis, including permanent and temporary employees and Directors.

# 6. Anti-bribery and anti-corruption policy

- a) All forms of bribery and corruption are prohibited. The Company upholds a zerotolerance approach. In addition to bribery, Employees must not participate in any corrupt activity, such as extortion, collusion, breach of trust, abuse of power, trading under influence, embezzlement, fraud or money laundering.
- b) Bribery may take the form of exchange of money, goods, services, property, privilege, employment position or preferential treatment. Employees shall not therefore, whether directly or indirectly, offer, give, receive or solicit any item of value, in the attempt to illicitly influence the decisions or actions of a person in a position of trust within an organisation, either for the intended benefit the Company or the persons involved in the transaction.
- c) This Policy applies equally to its business dealings with commercial ('private sector') and government ('public sector') entities, and includes interactions with their directors, Employees, agents and other appointed representatives at all levels. Even the perception of bribery is to be avoided.
- d) This Policy applies to all countries worldwide, without exception and without regard to regional customs, local practices or competitive conditions.
- e) No Employee will suffer demotion, penalty or other adverse consequences for refusing to pay or receive bribes or engage in other illicit behaviour, even if such refusal may result in the company losing business or experiencing a delay in business operations.
- f) The Company demands integrity from its Employees and Directors. The Company's recruitment, training, performance evaluation, remuneration, recognition and promotion for all Employees shall be guided by the need to uphold integrity at all times. The Company conducts due diligence on employees who hold or may be holding Exposed Positions.
- g) The Company does not offer employment to prospective Employees in return for previous favours/in exchange of improper favours.
- h) The Company awards contracts and employee positions purely based on merit. Support letters in all forms shall not be recognised as part of the business decision-making process.

# 7. Recognition of local and international legislation

- a) The Company is committed to conducting its business ethically and in compliance with all applicable laws and regulations, including but not limited to MACCA, Malaysian Penal Code (revised 1977) (and its amendments), the Companies Act 2016 (Malaysia), the US Foreign Corrupt Practices Act 1977 (amended 1998), and the UK Bribery Act 2010. These laws prohibit bribery and corruption. Organisations are mandated to establish and maintain accurate books and records as well as adequate measures to prevent corrupt practices.
- b) In cases of conflict between mandatory law and the principles contained in this Policy the law shall prevail.

# 8. Gifts, Entertainment and Travel and Donation and Sponsorship

- a) The Company prohibits both the giving and receiving of Gifts, Entertainment and Travel (GET) and Donation and Sponsorship (D&S) to influence business decisions. Employees must comply with all applicable policies, procedures, laws and regulations related to the use of GET in all countries in which the Group operates.
- b) It is acknowledged that the practice of business gifts and donation varies between countries, and what may be deemed as acceptable in one country may not be in another. Divisions and/or Regions are therefore encouraged to develop further guidelines cascading from this Policy, to streamline thresholds and develop specific requirements applicable to the respective Division/Region.
- c) The Company allows appropriate business-related GET. Reasonable GET elements are acceptable provided that the following guiding Principles are observed:
  - i. Principle 1: Transparency

You should be comfortable to disclose to your colleagues the GET and D&S that you offered/received.

ii. Principle 2: Recipients

You should only offer/accept GET and D&S to/from those who will not put you in a position of conflict.

iii. Principle 3: Ability to Influence

The GET and D&S must not be offered/accepted when there is a pending business decision.

iv. Principle 4: Value

The GET and D&S must be modest and must not be so frequent as to place the recipient under an obligation.

v. Principle 5: Purpose

The intention behind the GET and D&S must not be interpreted as to gain unmerited advantage.

d) Specifically, the following was designed to assist in the application of the above Principles:

	Increasing Compliance Risk					
	Acceptable	Tolerable	Cautious	Prohibited		
Transparency	Full disclosure (recorded)	No risk of embarrassment upon disclosure	Concerns arise on public's perception ("newspaper test")	Non-compliance with disclosure requirement or limits imposed by recipient's organization Concealment or false records of GET		
Recipients	Recipient is an organization	Recipient's organization permits exchange of courtesies	GET involves associated recipients (e.g. spouse, family)	Individual recipient has the authority to affect business outcome		
Ability to Influence	No pending business decision before the recipient			There is a pending business decision before the recipient		
Value	Modest, low value	Moderate value and occasional	Exceeds prescribes threshold	Excessive, cash or cash equivalents		
Purpose	Promotional activity	Clear and legitimate	Building relationship /rapport	Given in exchange for something in return		

- e) Where possible, Employees should avoid offering and/or accepting GET and D&S to/ from government officials. If a gift is deemed appropriate, a Corporate Gift for a specific purpose is encouraged as opposed to a Personal Gift. GET must be reasonable and proportionate to the income of the Government official such that no obligation is created by the provision of the hospitality resulting in a decision to the advantage of the business. All offers and acceptance of GET and D&S involving government officials must be approved by the relevant decision-makers according to their Limits of Authority ('LOAs'). The GET and D&S must also be declared in the register.
- f) Donations and Sponsorships (D&S) are permitted provided that the LOAs in GPA E5 are observed.
- g) If a Division/Region has established LOAs and guidelines on GET and D&S, GET and D&S in excess of such LOAs must be properly documented and retained in a register, available for audit purposes.
- h) In respect of political contributions, funds or resources of the Company must not be used to make any direct or indirect political contributions on behalf of the Company without approval from the Board. Any appearance of making such contributions or expenditure to any political party, candidate or campaign must also be avoided.
- Donations in the form of charity may be permissible depending on the circumstance but should be made directly to an official entity and be able to be disclosed publicly when required to.

- j) Discounts, provisions of free products and services, provision of vehicles at discounted or zero cost rates, servicing and other provisions are not permitted in exchange for undue influence.
- k) Where GET and/or D&S and/or the development of Divisional/Regional cascaded guidelines are not immediately apparent, Group Compliance & Integrity shall be consulted.

# 9. Facilitation payments

- a) The Company adopts a strict stance that disallows facilitation payments.
- b) Employees are expected to notify their immediate superior when encountering any requests for a facilitation payment. In addition, if a payment has been made and Employees are unsure of the nature, their immediate superior must be immediately notified and consulted. They must also ensure that the payment has been recorded transparently.
- c) The Company equally upholds and prioritizes the safety of all its Employees. In the event that an Employee's safety is at stake, a facilitation payment to protect the Employee is permitted if:-
  - (i) that is the immediate available recourse to protect the safety of the Employee;
  - (ii) the Divisional Managing Director/Company Chief Executive Officer's approval has been obtained; or, payment under the state of emergency had been undertaken, after which the Divisional Managing Director / Group Chief Executive Officer's approval must be retrospectively obtained as soon as possible.

### 10. Business Associates

- a) As part of the Company's commitment to combat bribery, the Company expects all Business Associates to refrain from bribery.
- b) If suspicion of bribery and corruption arises in the dealings with any Business Associate, the Company shall seek an alternative provider of the services / goods.
- c) The Company expects all Business Associates acting on behalf of the Company to contractually agree to refrain from bribery and corruption, and to adhere to the Vendor COBC.
- d) If the Company is not satisfied that bribery and corruption prevention has been upheld, due diligence shall be undertaken with regards to any Business Associate intending to act on the Company's behalf.
- e) The extent of the due diligence should be risk-based and shall include a bribery risk assessment. Due diligence may include a search through relevant databases, checking for relationships with public officials, and documenting the reasons for choosing one particular Business Associate over another.
- f) The Company shall endeavour to include clauses in all contracts enabling the Group to terminate any contract in which bribery or corruption has been observed.
- g) The Company's strives to build and strengthen its relationships with Business Page 9 of 13

Associates. In ensuring that the Business Associate adhere to industry best practice and accepted standards of behaviour, Business Associates may be required to complete the HANZ FloSystem Business Partner Compliance Verification or the Mutual Recognition Agreements, where deemed necessary based on circumstantial requirements. Where the requirements may not be immediately apparent, Company Compliance & Integrity shall be consulted.

- h) Guidance and standards for appropriate practices and behaviours are expected to also be regulated to prevent corrupt practices. These are addressed in the JV COBC Framework. Where the requirements may not be immediately apparent, Company Compliance & Integrity shall be consulted.
- i) The Vendor COBC (VCOBC) provides guidance to Vendors on the required standards and code of conduct when engaging in business dealings with the Company. All vendors are expected to adhere to the VCOBC and declare compliance to the VCOBC via the Vendor Letter of Declaration (VLOD). Where the requirements may not be immediately apparent, Divisional Procurement / Company Compliance & Integrity shall be consulted.

### 11. Responsibilities of Employees

- a) Employees are responsible for understanding and complying with this Policy. In particular, the role of all Employees includes the following:
  - i. Be familiar with applicable requirements and directives of the policy and communicate them to subordinates.
  - ii. Promptly record all transactions and payments accurately and in reasonable detail.
  - iii. Always raise suspicious transactions to immediate superiors for guidance on next course of action.
  - iv. Promptly report violations or suspected violations through appropriate channels.
  - v. Promptly complete COBC trainings and assessments, as well as attest to comply annually.

#### 12. Conflict of interest

- a) Conflicts of interest arise in situations where there is a personal interest that might be considered to interfere with that person's objectivity when performing duties or exercising judgments on behalf of the Company. Employees should avoid or deal appropriately with situations in which personal interest could conflict with obligations or duties. Employees must not use their position, official working hours, Company resources and assets for personal gain or to the Company's disadvantage.
- b) The COBC sets out the procedures on how to deal with conflicts of interests arising with a selected group of individuals and entities, including:
  - i. Dealing with suppliers, customers, agents and competitors;
  - ii. Personal dealings with suppliers and customers;
  - iii. Outside employment and activities outside the Group;

- iv. Board membership;
- v. Family members and close personal relationships; and
- vi. Investment activities.
- c) In situations where such conflicts may arise, Employees are required to complete the Conflicts of Interest Disclosure Form.

### 13. Staff declarations

- a) All new recruits shall complete trainings on the COBC, the GPA and this Policy. New recruits are expected to pass the assessment at the end of the training and attest that the COBC shall be complied with in the course of his/her employment.
- b) In addition, under circumstances of suspicious behaviour, allegations and/or investigations relating to bribery or corruption, Company Compliance & Integrity and Company Human Resources reserves all rights to request the relevant Employee to declare information regarding assets owned as deemed necessary.

# 14. Anti-bribery and Anti-Corruption compliance

- a) Company Compliance & Integrity shall have oversight of the implementation of compliance controls related to this Policy.
- b) Company Compliance & Integrity shall conduct regular risk assessments to identify the bribery and corruption risks potentially affecting the Work Group. Company Compliance & Integrity shall also review the suitability of this Policy from time to time, taking into account relevant developments in the legislature as well as evolving industry and international standards.
- c) Company Compliance & Integrity shall be the independent authority under GPA A5 to act effectively against bribery, including initiating investigations deemed necessary based on reasonable cause for suspicion. The Head of Company Compliance & Integrity shall maintain a direct reporting line to the Governance and Audit Committee, the Group Management Committee as well as the Directors.
- d) Company Compliance & Integrity shall implement and effectively manage routine antibribery and anti-corruption measures as deemed appropriate to ring-fence the organisation against possible legislative liabilities, as well as undertake ad-hoc measures deemed necessary based on circumstances arising during the course of operations.

# 15. Awareness and training

- a) The Company conducts awareness programs for all Employees to refresh awareness of anti- bribery and anti-corruption measures, and to continuously promulgate integrity and ethics. This includes the online COBC training, assessment and attestation.
- b) In addition, the Company provides anti-bribery and anti-corruption training to :
  - a. New recruits; and

- b. Employees promoted / transferred to Exposed Positions.
- c) Company Compliance & Integrity may at any time recommend that certain trainings be repeated to any Employee / Group of Employees in any operating unit / Region if deemed necessary based on circumstantial requirements.
- d) Company's Human Resources shall maintain all records of trainings in collaboration with Company Compliance & Integrity.

# 16. Reporting of policy violations

Employees who encounter actual or suspected violations of this Policy are required to report their concerns. Each Employee has a responsibility to ensure that suspected bribery and corruption incidents are reported promptly. The Company practices an open door policy and encourages all Employees to share concerns and suggestions with superiors and colleagues who are able to address them in an appropriate manner. The COBC sets out secured whistleblowing channels below:-

a. Whistleblowing e-Form at:

(www.hanzflosystem.com)

- b. Emails:
- i. Director: director@hanzflosystem.com
- ii. Company Compliance & Integrity Whistleblowing Unit: whistleblowing@hanzflosystem.com
- c. Calls to (Malaysian Office Hours; GMT+8 hours):
  - i. Malaysia: (TBC)
  - ii. Other Countries : (TBC)
- d. Letters to Company Compliance & Integrity Whistleblowing Unit at:
  - vi. HANZ FloSystem Sdn. Bhd., B 0 1 A 9, Menara 2, KL Eco City 3, Jalan Bangsar, 59200 Kuala Lumpur, Malaysia

Reports made in good faith, either anonymously or otherwise, shall be addressed in a timely manner and without incurring fear of reprisal regardless of the outcome of any investigation.

# 17. Non-compliance

a) Company Compliance & Integrity shall conduct regular validation to ensure compliance with this Policy. Such validation exercises may be conducted either independently by Company Compliance & Integrity or in collaboration with Company Corporate Associate, and/or conducted by external consultants, or by the external parties. b) Non-compliance identified by the validation or identified through other risk assessments undertaken shall be reported to the Governance and Audit Committee.

# 18. Continuous improvement

a) The Company is committed to continually improving its policies and procedures relating to anti- bribery and anti-corruption. Company Compliance & Integrity may therefore endeavour to develop further integrity measures and certify the Company's anti-bribery procedures as adequate where certifications are available.

# 19. Sanctions for non-compliance

- b) The Company regards bribery and corruption as a serious matter. Non-compliance may lead to disciplinary action, up to and including termination of employment. Further legal action may also be taken in the event that the Company's interests have been harmed as a result of non- compliance.
- c) The Company shall notify the relevant regulatory authority if any identified bribery or corruption incidents have been proven beyond reasonable doubt.
- d) Where notification to the relevant regulatory authorities have been done, the Company shall provide full co-operation to the said regulatory authorities, including further action that such regulatory authority may decide to take against convicted Employees.

#### 20. Waiver

Any deviation or waiver from this policy must be approved either by the Audit Committee or, Board of Directors.